

Cisco High-Density Analog And Digital Extension Module for Voice and Fax

The Cisco® High-Density Analog and Digital Extension Module for Voice and Fax (EVM-HD) provides enterprises, managed service providers and service providers the ability to directly connect public-switched telephone networks (PSTNs) and existing telephony equipment to Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 integrated services routers. With support for up to 24 total voice and fax sessions, the Cisco High-Density Extension Module is ideal for networks with high analog (foreign exchange station [FXS], direct inward dialing [DID], and foreign exchange office [FXO]) and digital (Basic Rate Interface [BRI]) call-capacity requirements.

Product Overview

The Cisco High-Density Analog and Digital Extension Module for Voice and Fax (EVM-HD) is an industry-leading voice and fax interface module for Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 integrated services routers. It helps enable packet voice technologies with support for voice over IP (VoIP), including H.323, Media Gateway Control Protocol (MGCP) and Session Initiation Protocol (SIP); voice over Frame Relay (VoFR), and voice over ATM (VoATM), including ATM Adaptation Layer 2 (AAL2) and AAL5. The Cisco High-Density Extension Module allows Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 routers to connect directly to the PSTN and existing telephony equipment (for example, private branch exchange (PBX), Key system, analog telephones, and analog fax machines) through standard analog (FXS, DID, and FXO) and digital (BRI) interfaces. The High-Density Extension Module supports telephony toll bypass, new packet telephony applications, and full gateway integration within the Cisco AVVID (Architecture for Voice, Video and Integrated Data) IP telephony design. With support for up to 24 total voice and fax sessions, the Cisco High-Density Extension Module is ideal for networks with high analog and BRI call-capacity requirements; refer to Figure 1.

Figure 1. Cisco High-Density Analog and Digital Extension Module for Voice and Fax



The Cisco High-Density Extension Module includes the following components:

- An 8-port extension module (part number EVM-HD-8FXS/DID)-Baseboard with 8 ports that can be configured individually for FXS or DID signaling
- · Voice and fax expansion modules:
 - A 4-port expansion module supporting BRI (NT and TE) (part number EM-4BRI-NT/TE)
 - An 8-port expansion module supporting FXS (part number EM-HDA-8FXS)
 - A 6-port expansion module supporting FXO (part number EM-HDA-6FXO)
 - A 7-port expansion module with 3 FXS and 4 FXO ports (part number EM-HDA-3FXS/4FXO)

Adding expansion modules to the Cisco High-Density Extension Module baseboard increases voice and fax session capacity. The modular design of the Cisco High-Density Extension Module provides maximum flexibility-plug in up to two expansion modules in any combination to build the Cisco High-Density Extension Module best suited for specific packet telephony network locations.

The Cisco High-Density Extension Module provides gateway services for Cisco AVVID (Architecture for Voice, Video and Integrated Data) using Cisco CallManager with Survivable Remote Site Telephony (SRST) or Cisco CallManager Express (CME). Gateway services allow users to deploy networks that take advantage of investments in existing legacy telephony equipment while also deploying and integrating IP telephony. The network can operate at any point on the voice, video and integrated data spectrum-with the ability to add connections for both traditional telephony devices and IP telephony endpoints.

Cisco 2821 and Cisco 2851 Extension Voice Module Slot

The Cisco High-Density Extension Module operates in the Extension Voice Module (EVM) slot on the Cisco 2821 and Cisco 2851 integrated services routers. The EVM slot supports additional voice services and density without consuming the network module slot on the Cisco 2821 or Cisco 2851.

Cisco 3825 and Cisco 3845 Network Module Slot

The High-Density Extension Module operates in any network module or enhanced network module (NME) slot on the Cisco 3825 and Cisco 3845 integrated services routers. The Cisco 3825 supports one Cisco High-Density Extension Module, and the Cisco 3845 supports one or two high-density extension modules.

High-Density Extension Module Digital Signal Processor (DSP) Resources

Packet voice DSP modules (PVDM2s) are used in combination with the Cisco High-Density Extension Module baseboard and its expansion modules. PVDM2s support multiple voice codecs, fax, conferencing, and transcoding services. PVDM2s are purchased separately and installed in the digital signal processor (DSP) module slots located inside the Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 integrated services routers. Initial orders for a Cisco 2821, Cisco 2851, Cisco 3825, or Cisco 3845 router that include a Cisco High-Density Extension Module should also include an appropriate number of PVDM2s.

Applications

Table 1 lists the Cisco High-Density Extension Module and expansion modules available and the applications each supports.

 Table 1.
 Cisco High-Density Extension Module Baseboard and Expansion Modules

Product Number	Description
EVM-HD-8FXS/DID	The Cisco High-Density Extension Module for voice and fax has 8 FXS and DID ports. Individual ports on the baseboard module can be configured for FXS or DID signaling. Adjacent ports should share the same configuration to avoid impedance setting conflicts. A change to the impedance setting for one port, changes the setting on the adjacent port. Paired ports are: 0 and 1; 2 and 3; 4 and 5; 6 and 7.
	An on-premises FXS interface connects directly to a standard telephone, fax machine, or similar device and supplies ring, voltage, and dial tone. Signaling support available in FXS mode includes loop-start and ground-start. DID trunks from the central office can be connected to the Cisco High-Density Extension Module baseboard for off-premises connections. Signaling support available in DID mode includes immediate, delay dial, and wink start.
	Users plug in up to two expansion modules in any combination to increase the voice and fax capacity of the Cisco High-Density Extension Module baseboard.
EM-4BRI-NT/TE	This 4-port BRI voice and fax expansion module has ports are that are configurable for NT or TE mode. This module allows connection to an ISDN S/T network by replicating either the network side or the terminal side. In NT mode the ports replicate the PSTN interface to a PBX that is compatible with European Telecommunications Standards Institute (ETSI) NET3 and QSIG switch types. In TE mode the ports support the same ISDN protocols as other Cisco Systems® products to allow connection to ISDN S/T networks, or through an external NT1 to ISDN U-interfaces. This module provides four on-premises S/T BRI trunk connections to the ISDN PBX.
EM-HDA-8FXS	This 8-port FXS voice and fax expansion module provides on-premises FXS signaling to connect directly to a standard telephone, fax machine, or similar device and supplies ring, voltage, and dial tone. Signaling support available in FXS mode includes loop-start and ground-start. Only FXS signaling is supported-there is no DID support. This expansion module also works with the Cisco High-Density Analog Voice and Fax Network Module (part number NM-HDA-4FXS).
EM-HDA-6FXO	This 6-port FXO voice and fax expansion module provides off-premises connection to the central office. This module supports FXO power failover. If power to the router fails, this feature helps enable a direct metallic path between an FXO port and a special "red". It also supports analog Centralized Automated Message Accounting (CAMA) on any port. telephone to provide a direct line to the PSTN.
EM-HDA-3FXS/4FXO	This 3-port FXS and 4-port FXO voice and fax expansion module provides on-premises FXS signaling to connect directly to a standard telephone, fax machine, or similar device and supplies ring, voltage, and dial tone. In addition, the FXO ports provide off-premises connection to the central office. FXS signaling support available includes loop-start and ground-start. There is no DID support. In addition, there is no FXO power failover support on the FXO ports. It also supports analog Centralized Automated Message Accounting (CAMA) on any port.

Table 2 gives the DSP resources for the Cisco High-Density Analog and Digital Extension Module for Voice and Fax.

 Table 2.
 DSP Resources for the Cisco High-Density Extension Module

Module	Description
PVDM2-8	PVDM2 modules provide central Digital Signal Processor (DSP) resources for the Cisco High- Density Extension Module (EVM-HD) baseboard and its expansion modules. PVDM2 modules are purchased separately and installed in the DSP module slots located inside the Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 integrated services routers.
PVDM2-16	
PVDM2-32	
PVDM2-48	
PVDM2-64	

Refer to the PVDM2 DSP data sheet for more information: High-Density Packet Voice Digital Signal Processor Module for Cisco IP Communications Solution. It can be found at: http://www.cisco.com/en/US/products/hw/modules/ps3115/products data sheet0900aecd8016e84 5.html

Table 3 lists the call complexity and codecs supported with PVDM2s.

Table 3. Call Complexity and Codecs Supported with PVDM2 DSP Modules

Call Complexity	List of Standard Codecs Supported
High Complexity	G.711 a-law and mu-law; G.726 @ 32k, 24k, and 16k; G.729, A, B and AB; G.723.1 @ 5.3k and 6.3k; G.728, GSMFR, GSMEFR, clear channel codec, and fax relay
Medium Complexity	G.711 a-law and mu-law; G.726 @ 32k, 24k, and 16k; G.729A and AB; clear channel codec, and fax relay
Flexible or Low Complexity	G.711 a-law and mu-law

Primary Features and Benefits

Table 4 summarizes the features and benefits of the Cisco High-Density Analog and Digital Extension Module for Voice and Fax.

 Table 4.
 High-Density Extension Module Features and Benefits Summary

Feature	Benefit
Voice and Fax Over IP	Voice and fax traffic is transport independent because IP traffic at Layer 3 can travel over any Layer 1 or Layer 2 media, including ISDN, leased lines, serial connections, Frame Relay, Ethernet, Token Ring, and ATM.
Voice and Fax Over Frame Relay	Applications requiring voice and fax traffic to be routed directly over Frame Relay networks will take advantage of FRF.11 and FRF.12 VoFR and fragmentation standards. This solution also uses features found only in Cisco IOS® Software for maintaining voice quality.
VoATM	Voice is transported directly over ATM networks using AAL2 or AAL5 encapsulation to take advantage of existing ATM networks as a direct transport method for voice. VoIP also can be transported over ATM.
Connection Trunk	The connection trunk creates a tie-line replacement structure while only consuming bandwidth only during a call (digital-to-digital, digital-to-analog, or analog-to-analog capabilities).
Local Voice Busy-Out (LVBO)	Users can automatically busy-out any desired voice trunk line to a PBX or PSTN when a direct WAN or LAN connection to the router is down. This feature also allows busy-out of a far end trunk connection when configured for connection trunk.
Caller-ID Support	The module offers per-port configurable caller ID to phones connected to analog FXS voice ports using per call unblocking if desired. It interoperates with analog phones, the PSTN, PBXs, Cisco CallManager, Cisco CallManager Express (CME) and H.323 terminals such as Microsoft NetMeeting and IP phones
Call Admission Control Using Response Time Reporter (RTR)	This product uses RTR to determine latency, delay and jitter and to provide real-time Impairment/Calculated Impairment Planning Factor (ICPIF) calculations before establishing a call across an IP infrastructure. RTR packets emulate voice packets receiving the same priority as voice throughout the network. This is a superior method to data and ping packets for determining congestion levels.
Voice and Fax Over the Same Port	Ports can be used for both voice and fax traffic; no dedicated ports are required.
Works with Existing Phones, Faxes, PBXs, and Key Systems	No user re-training is required.
Call Control Signaling	The product supports H.323 Versions 1, 2, 3, and 4; MGCP Version 0.1 and 1.0, and SIP call control protocols. The Cisco High-Density Extension module interoperates with any Cisco CallManager release using the H.323 protocol. For MGCP, Cisco CallManager Release 3.3(5), Release 4.0(2), and Release 4.1 add support for the Cisco High-Density Extension Module. Support is also available with Cisco CallManager Express (CME) Release 3.1. Cisco voice and fax modules are interoperable with numerous emerging voice and videoconferencing applications.
High-Performance DSP Architecture	PVDM2 modules used in combination with the Cisco High-Density Extension Module baseboard and its expansion modules offer extremely low latency, which is essential for high-quality voice and fax services; the DSP architecture also helps enable all critical functions to be handled in software, allowing for simple code updates, scalability and new features. PVDM2s feature the latest DSP technology with support for conferencing and transcoding, higher call densities per DSP, and more flexibility in channel allocation per DSP.
ITU Standard Codecs such as G.729, G.729A/B, and G.711	These standards-based compression technologies allow transmission of voice across IP, Frame Relay, and ATM. G.711 is standard 64-kbps PCM modulation using either mu-law or a-law. For a complete list of codecs supported, refer to Table 3.

Feature	Benefit
Silence Suppression and Voice Activity Detection	Bandwidth is used only when someone is speaking. During silent periods of a phone call (approximately 50 percent of the time), bandwidth is available for other traffic.
Comfort Noise Generation	To better simulate phone calls over voice networks, this feature reassures the phone user that the connection is being maintained, even when no voice packets are being transmitted.
Dial-Plan Mapping	Automatic mapping of dialed VoIP phone numbers to IP addresses simplifies configuration and management.
Dual Tone Multifrequency (DTMF) Tone Processing	This feature helps enable access to voice mail and interactive-voice-response (IVR) systems.
Fax and Modem Pass- Through	This feature allows fax and modem traffic to pass through a voice port.
Fax Relay	Fax relay provides a more robust protocol for fax transmission over packet networks. It includes support for T.38 and T.37 fax protocols.
Country-Specific Signaling	This feature transparently delivers customary phone signals to users, facilitating acceptance of new technology.
Autocalling and Private-Line Automatic Ring-Down (PLAR)	With this feature, a destination phone can be configured to automatically ring when the caller lifts the handset.
Hunt groups	Calls can be forwarded automatically to the first available line.
Battery Polarity Reversal Detection and Initiation	Detection of disconnect supervision and far-end answer supervision through battery polarity reversal provides a robust method of providing supervisory disconnect, especially for loop-start signaling on FXS and FXO interfaces.
Supervisory Disconnect	Signaling protocols such as loop start do not provide means for quickly detecting when the call initiation is terminated prior to call connection. Supervisory disconnect quickly makes this determination and frees valuable resources for other calls.

Product Specifications

Table 5 gives specifications of the 8-port FXS and DID High-Density Extension Module baseboard.

Table 5. Specifications of 8-Port FXS and DID Voice and Fax Extension Module Baseboard

Product	Specifications
Part number EVM-HD-8FXS/DID	
Software Compatibility	Cisco IOS Software Release 12.3(8)T4 or later
Memory Requirements	Refer to the Cisco IOS Software release notes to determine minimum Flash and system memory requirements.
EMC Compliance	FCC Class A device, CE Class A
Safety Conformance	UL 60950, EN 60950, AS/NZS60950, IEC 60950
Network Equipment Building System (NEBS) Compliance	 Designed for NEBS Level 3: GR-63 and GR-1089, Type 1/3. Formal NEBS certification testing in progress; compliance results will be published upon completion
Physical Connector	One RJ-21 connector
RJ-21 Distribution Panel	MENTION OF NON-CISCO PRODUCTS OR SERVICES IS FOR INFORMATION PURPOSES ONLY AND CONSTITUTES NEITHER AN ENDORSEMENT NOR A RECOMMENDATION.
	 Distribution panels are generally available from multiple cable and network adaptor vendors. Customers may, at their sole discretion, consider using a patch panel from Black Box Corporation. The Black Box patch panel accommodates RJ-11 and RJ-45 combinations and offers flexibility for expansion module upgrades (analog or digital). The Black Box patch panel is available direct from the manufacturer or from several national resellers and distributors.
	Black Box Corporation: http://blackbox.com/
	 Technical support and ordering: 724 746-5500
	Black Box part number: JPM2194A
	 Description: Distribution Panel for Cisco High Density Analog and Digital Extension Module for Voice and Fax (EVM-HD)
Spare	The spare part number is EVM-HD-8FXS/DID=.

Product	Specifications
Expansion Modules	The Cisco High-Density Extension Module baseboard supports 0, 1 or 2 expansion modules in any combination
DSP Resources	PVDM2s provide central DSP resources for the Cisco High-Density Extension Module baseboard and its expansion modules. PVDM2s are purchased separately and installed in the DSP module slots located inside the Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 integrated services routers.
DID Signaling Modes	Immediate, delay-dial, and wink start
DID Loop Resistance	Up to 1800 ohms (including the terminal equipment)
Disconnect Supervision	Power denial (calling-party control, far-end disconnect)
Caller ID	On-hook transmission of frequency-shift-keying data
FXS Loop Resistance	Up to 600 ohms (including the phone or terminal equipment)
On-Hook Voltage	-44V
Ringing Tone	The ringing tone is configurable for different country requirements
Ringing Voltage	40 Vrms at 5 REN at 25 Hz (configurable frequency)
Ringing Frequencies	25Hz and 50Hz
Address Signaling Formats	In-band DTMF Out-of-band pulse (10 pps)
FXS Signaling Formats	Loop-start and ground-start

 Table 6.
 Table 6. Cisco 8-Port FXS Voice and Fax Expansion Module Specifications

Product	Specifications	
Part number EM-HDA-8FX	Part number EM-HDA-8FXS	
Software Compatibility	Cisco IOS Software Release 12.3(8)T4 or later when used with the Cisco High-Density Extension Module baseboard	
Memory Requirements	Minimum Flash and system memory requirements available in the Cisco IOS Software release notes.	
Interface Type	FXS	
EMC Compliance	FCC Class A device, CE Class A	
Safety Conformance	UL60950, EN60950, AS/NZS60950, IEC 60950	
NEBS Compliance	NEBS Level 3: GR-63 and GR-1089, Type 2/4	
Spare	EM-HDA-8FXS=	
FXS Loop Resistance	Up to 600 Ohms (including the phone or terminal equipment)	
On-Hook Voltage	-54V	
Ringing Tone	The ringing tone is configurable for different country requirements	
Ringing Voltage	40 Vrms at 5 REN at 25 Hz (configurable frequency)	
Ringing Frequencies	25 Hz, 50 Hz	
Address Signaling Formats	In-band DTMF Out-of-band pulse (10 pps)	
Signaling Formats	Loop-start and ground-start	
Physical Connector	None; ports are accessed through the RJ-21 connector on the Cisco High-Density Extension Module baseboard.	

Table 7 gives specifications of the 4-port BRI expansion module.

 Table 7.
 Cisco 4-Port BRI Voice and Fax Expansion Module Specifications

Product	Specifications
Part number EM-4BRI-NT/TE	
Software Compatibility	Cisco IOS Software Release 12.3(8)T4 or later
Memory Requirements	Minimum Flash and system memory requirements available in Cisco IOS Software release notes
Interface Type	S/T BRI
EMC Compliance	FCC Class A device, CE Class A
Safety Conformance	UL 60950, EN 60950, AS/NZS60950, IEC 60950
NEBS Compliance	 NEBS Level 3: GR-63 and GR-1089, Type 2/4 Formal NEBS certification testing in progress; compliance results will be published upon completion
Spare	EM-4BRI-NT/TE=
Address Signaling Formats	ISDN or in-band DTMF
ITU Compliance	ITU-T I.430, Q.920, Q.921, Q.930, and Q.931
Interface	Four-wire user side S/T or four-wire network side S/T. NT selection optionally provides up to 25mA @ -40V loop power
ISDN Digital Access	S/T BRI 2B+D
Physical Connector	None; ports are accessed through the RJ-21 connector on the Cisco High-Density Extension Module baseboard.

Table 8 gives specifications of the 6-port FXO expansion module.

 Table 8.
 Cisco 6-Port FXO Voice and Fax Expansion Module Specifications

Product	Specifications	
Part number EM-HDA-6FX	Part number EM-HDA-6FXO	
Software Compatibility	Cisco IOS Software Release 12.3(11)T or later	
Memory Requirements	Minimum Flash and system memory requirements available in Cisco IOS Software release notes	
Interface Type	FXO	
EMC Compliance	FCC Class A device, CE Class A	
Safety Conformance	UL 60950, EN 60950, AS/NZS60950, IEC 60950	
NEBS Compliance	NEBS Level 3: GR-63 and GR-1089, Type 2/4 Formal NEBS certification testing in progress; compliance results will be published upon completion	
Spare	EM-HDA-6FXO=	
Address Signaling Formats	In-band DTMF Out-of-band Pulse (10 pps)	
Signaling Formats	Loop start and ground start	
Tone Disconnect Supervision	Call disconnect on progress tone of less than 600 Hz	
Battery Polarity Reversal Detection	Detection of disconnect supervision and far-end answer supervision via battery polarity reversal	
Power Interrupt Disconnect	Call disconnect on power interrupt of >600 ms	
Physical Connector	None; ports are accessed through the RJ-21 connector on the Cisco High-Density Extension Module baseboard	

Table 9 gives specifications of the 3-port FXS and 4-port FXO expansion module.

 Table 9.
 Cisco 3-Port FXS and 4-Port FXO Voice and Fax Expansion Module Specifications

Product	Specifications	
Part number EM-HDA-3FXS/4FXO		
Software Compatibility	Cisco IOS Software Release 12.3(11)T or later	
Memory Requirements	Minimum Flash and system memory requirements are available in cisco IOS Software release notes	
Interface Type	FXS and FXO	
EMC Compliance	FCC Class A device, CE Class A	
Safety Conformance	UL 60950, EN 60950, AS/NZS60950, IEC 60950	
NEBS Compliance	NEBS Level 3: GR-63 and GR-1089, Type 2/4 Formal NEBS certification testing in progress; compliance results will be published upon completion	
Spare	EM-HDA-3FXS/4FXO=	
Address Signaling Formats	In-band DTMF Out-of-band Pulse (10 pps)	
Signaling Formats	Loop start and ground start	
FXS Loop Resistance	Up to 600 Ohms (including the phone or terminal equipment)	
FXS On-Hook Voltage	-44V	
FXS Ringing Tone	The ringing tone is configurable for different country requirements	
FXS Ringing Voltage	40 Vrms at 5 REN at 25 Hz (configurable frequency)	
FXS Ringing Frequencies	25 Hz, 50 Hz	
Tone Disconnect Supervision	Call disconnect on progress tone of less than 600 Hz	
Battery Polarity Reversal Detection	Detection of disconnect supervision and far-end answer supervision via battery polarity reversal	
Power Interrupt Disconnect	Call disconnect on power interrupt of >600 ms	

Table 10. DSP Specifications-PVDM2-8, 16, 32, 48, and 64 DSP Modules for Cisco High-Density Extension Module

Software compatibility	Cisco IOS Software Release 12.3(8)T4 or later
EMC Compliance	FCC Class A device, CE Class A
Spare	• PVDM2-8=
	• PVDM2-16=
	• PVDM2-32=
	• PVDM2-48=
	• PVDM2-64=
Number of DSPs	PVDM2-8 (1 DSP with less density)
	• PVDM2-16 (1 DSP)
	• PVDM2-32 (2 DSPs)
	• PVDM2-48 (3 DSPs)
	• PVDM2-64 (4 DSPs)
Number of High- Complexity Calls	6 per DSP
Number of Medium- Complexity Calls	8 per DSP
Number of Flex- Complexity Calls	16 per DSP
Physical Connector	PVDM2s are purchased separately and installed in the DSP module slots located inside the Cisco 2821, Cisco 2851, Cisco 3825, and Cisco 3845 routers

Homologation

The High-Density Analog and Digital Extension Module for Voice and Fax is approved for the countries listed in Table 11 for off-premises (DID and FXO) and on-premises (FXS and BRI) connections. Approval for other countries is in progress. Refer to the following Cisco Telecom Approvals Website for approval progress for other countries:

http://tools.cisco.com/cse/prdapp/jsp/externalsearch.do?action=externalsearch&page=EXTERNAL_SEARCH

Table 11. Telecom Approvals-(approvals in progress for other countries)

EVM-HD-8FXS/DID	EM-HDA-8FXS	EM-4BRI-NT/TE	EM-HDA-6FXO	EM-HDA-3FXS/4FXO
United States				
Canada	Canada	Canada	Canada	Canada
CE countries ¹				
Australia	Australia	Australia	Australia	Australia
Japan	Japan	Japan	Japan	Japan
	New Zealand			
	Singapore			
	Bulgaria			
	Israel			
	South Korea			
	China			

Ordering Information

To place an order, visit the Cisco Ordering Home Page. Table 12 gives ordering information for the Cisco High-Density Extension Module.

Table 12. Ordering Information

Product Number	Description
EVM-HD-8FXS/DID	High density voice/fax extension module-8 FXS/DID
EM-HDA-8FXS	8-port voice/fax expansion module-FXS
EM-4BRI-NT/TE	4-port voice/fax expansion module-BRI (NT and TE)
EM-HDA-6FXO	6-port voice/fax expansion module-FXO
EM-HDA-3FXS/4FXO	7-port voice/fax expansion module-3FXS/4FXO

Service and Support

Cisco offers a wide range of services programs to accelerate customer success. These innovative services programs are delivered through a unique combination of people, processes, tools, and partners, resulting in high levels of customer satisfaction. Cisco services help you protect your network investment, optimize network operations, and prepare your network for new applications to extend network intelligence and the power of your business. For more information about Cisco Services, refer to Cisco Technical Support Services or Cisco Advanced Services.

¹ The CE mark is recognized in the following countries: Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxemburg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, and United Kingdom.

For More Information

For more information about the Cisco High-Density Extension Module for Voice and Fax, visit http://www.cisco.com or contact your Cisco account representative.



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